

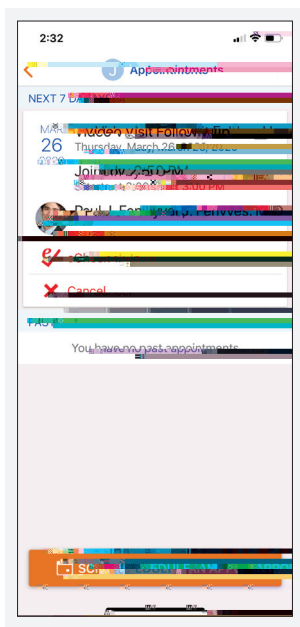
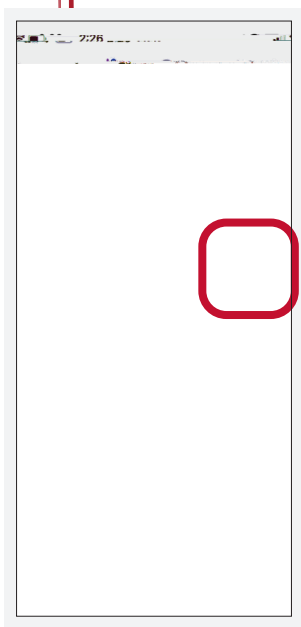


Instructional Guide

Appointments at your own pace and from any place.

To access your scheduled Video Visit, you will need:

- Your Weill Cornell Connect account username and password
- To download the Weill Cornell Medicine app to your device from Google Play for Androids and the App Store for iPhones and iPads. If you already have the app, please be sure to run and update it to avoid technical difficulties
- Smartphone or tablet with a secure network
- Well-lit, quiet, and private space



Step 3: You will need to complete eCheck-In prior to your video visit

Review and sign the Video Visit Consent.

Step 4: Begin the Video Visit

Click the "Begin Visit" button at the bottom of the screen. This will activate the camera on your device so that your providers can see you.

For FAQs [Click Here](#)